

2003-200-C

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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

Quarter: January - March 2009Year: 2009Covista, Inc.

(Company Name)

Sandra K. Forquer
 Sandra K. Forquer, Controller/VP of Finance
 (Signature & Title)

4803 Highway 58

(Street/P.O. Box #)

Chattanooga, TN 37416

(City, State, Zip Code)

	<u>January 2009</u>	<u>February 2009</u>	<u>March 2009</u>
Number of Customer Access Lines	<u>735</u>	<u>661</u>	<u>671</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____

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